

Message

From: Maya Ono (TEMA) [maya.ono@toyota.com]
Sent: 9/4/2020 8:28:06 PM
To: Jerry.Ho@arb.ca.gov; jeffrey.wong@arb.ca.gov
CC: Ball, Joel [ball.joel@epa.gov]; Ott, William [ott.william@epa.gov]; William Meschievitz (TEMA) [william.meschievitz@toyota.com]; Arvon L Mitcham (TNA) [arvon.mitcham@toyota.com]; Kozo Yanase (TNA) [kozo.yanase1@toyota.com]; SOICHIRO TAIRA [soichiro_taira@mail.toyota.co.jp]; TAKESHI TAKAKOSHI [takeshi_takakoshi@mail.toyota.co.jp]; noriyuki_shirasuna@mail.toyota.co.jp; Jason Kistner (TMS) [jason.kistner@toyota.com]; Tyson Siekiera (TMS) [Tyson.Siekiera@toyota.com]; Luke Walker (TMS) [luke.walker@toyota.com]
Subject: TOYOTA Request Review and Approval Customer Support Program (CSP) 20TE10 Prius/Prius V
Attachments: CARB Review Request CSP 20TE10 Prius Inverter w ref docs 2020_9_4 (part 1) - signed.pdf

◆◆ PROTECTED 関係者外秘

To: CARB Mr. Ho and Mr. Wong
Cc: EPA Mr. Ball and Mr. Ott

Toyota would like to request you to review and approve the attached CSP 20TE10 on certain 2013-2015 Model Year (MY) Prius, 2014-2017MY Prius V vehicles. The package includes draft dealer/owner letters and Technical Service Bulletin for this CSP. This CSP instructs that any authorized Toyota dealer to perform an appropriate remedy under the terms of this CSP if the condition is verified. The vehicles covered under this CSP must first have Safety Recall 20TA10 performed. The coverage will be offered for 15 years from the date of first use (DOFU), regardless of mileage. This does not affect OBD. There are approximately 94,405 California vehicles affected by this CSP.

Field Fix Information for CSP 20TE10

Recall Numbers	Engine Families	Model Years	Date and running change/field fix was submitted to Certification and reference number	Date and running change/field fix was submitted to OBD and cert and reference number	Description of root cause	Description of how the certified configuration will be modified
20TE10	2ZR-FXE	2013-2015MY Prius, 2014-2017MY Prius V	No	No	May exhibit a MIL ON condition with DTCs P0A94, P324E, P0A1A, and/or P3004, indicating a malfunction has occurred in the inverter assembly with converter.	Will identify the specific components within the inverter assembly with converter that need to be replaced and address this condition under the terms of this CSP that covers 15 years from DOFU with no mileage limitation.

Regards,
Maya

MAYA ONO
TOYOTA MOTOR NORTH AMERICA
Research and Development | Powertrain Certification and Compliance (PCC)
1588 Woodridge Ave.
Ann Arbor, MI 48105

ED_004326B_00000145-00001

W: 734.995.2162
C : 734.834.5095
E : maya.ono@toyota.com
